

# 2023-24

Overview of statistics for the  
Hertfordshire CCTV Partnership  
Control Room Operations

For the Members of the Partnership  
Stevenage, North Herts, East Herts  
and Hertsmere Councils



**HERTFORDSHIRE**  
**CCTV**  
PARTNERSHIP



All Reported CCTV Incidents are given a Category

Each Category can be used on its own, however some categories have Subcategories to differentiate between certain areas that may need to be reported on separately

In the next slide shows all the Categories and their subsequent Subcategories that are associated with them

Category	Subcategory
Abduction	
Alarm Activation	
	Intruder Alarm
	Personal Attack
	Monitored site
Anti Social Behaviour	
	Drunken Behaviour
	Public Order
	Affray
	Begging
	Indecency
	Littering
	Nuisance
	Disorder
Arson/Fire	
Assault	
	Rape
	Sexual Assault
	ABH
	GBH
	Robbery
Bomb Threat/Suspect Package	

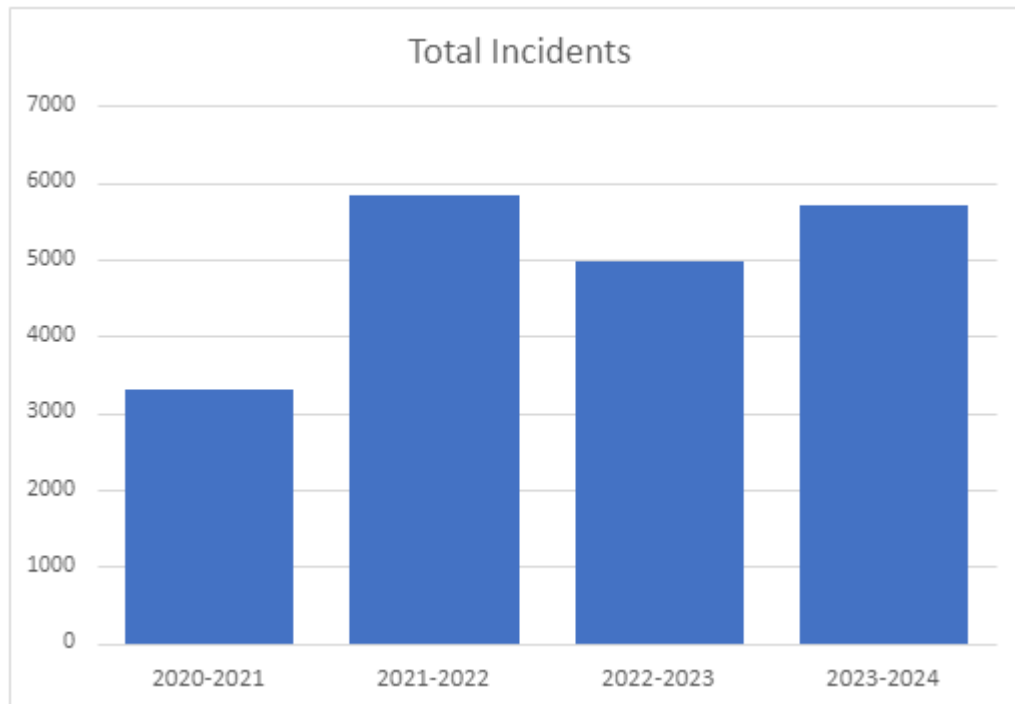
Category	Subcategory
Breach	
	Bail
	Court Order
	Curfew
	CPN
	CBO
Burglary	
	Ram Raid
Concern for Welfare	
	Missing Persons
	Injury
	Mental Health
COVID19 Related	
Criminal Damage	
Deceased	
	Murder
	Sudden Death
	Suicide
Deception/Fraud	
	Banking Protocol
	Extortion
Domestic	
	Assault
	Anti-social
Drug Related	

Category	Subcategory
Emergency Incident	
	East Herts Emergency Plan
Environmental	
	Flooding
	Damage
Fly Tipping	
Hate Crime	
	Race Related
Immigration	
Lone Worker	
	East Herts Lone Worker
Other	
Police Request	
	Operation
	RIPA
	False/abandoned 999
	Warrant or wanted
Post Event Viewing	
	Download for Police
	Download for Authority
	Public Viewing Request
Suspicious Activity	

Category	Subcategory
Theft	
	Handing Stolen Property
	Shoplifting
	Purse Dipping
Traffic Incident	
	RTC
	Broken Down Vehicle
Unauthorised Access (Trespass)	
Vehicle	
	Stolen
	Theft From
	Damage
	DUI
	ANPR activation
	No Insurance
Weapon	
	Firearms
	Knife
	Bat/Bar

# Control Room Total Incident Data

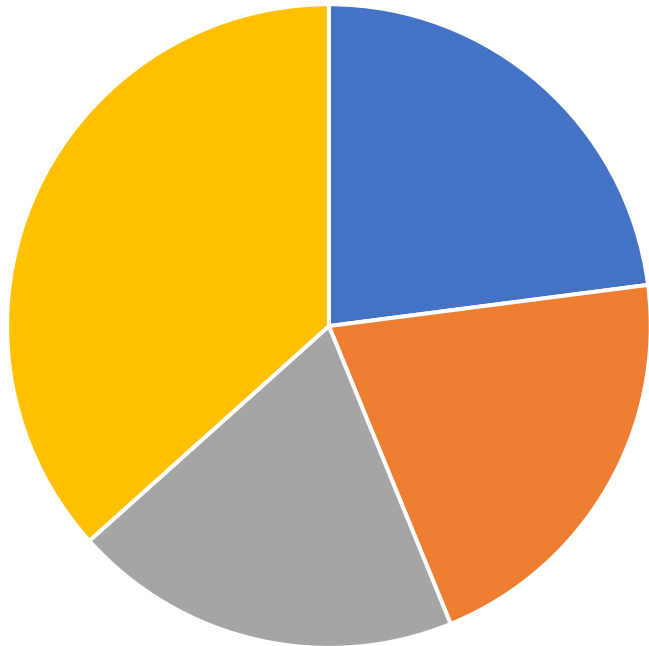
- The CCTV Control Room recorded 5707 Incidents in 2023-24 Relating to CCTV
- This was an increase from 4965 incidents in 2022-23 and a decrease from 5829 the year before



2020-21	2021-22	2022-23	2023-24
3309	5829	4965	5707

# Incident Statistics By Partner 2023-2024

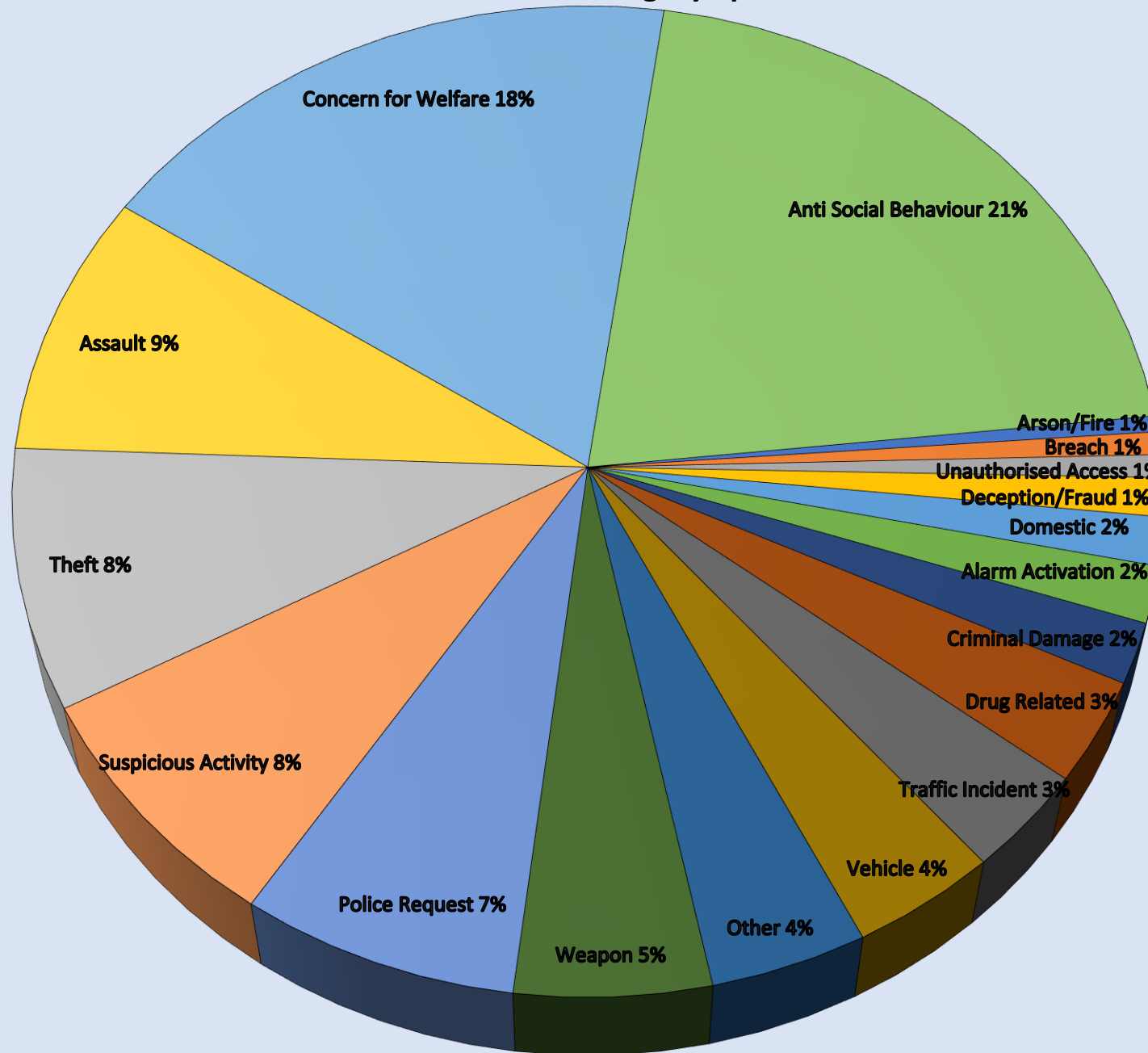
Incidents



■ North Herts ■ East Herts ■ Hertsmere ■ Stevenage

Partner	Incidents
North Herts	801
East Herts	728
Hertsmere	682
Stevenage	1278

# Incident Category Split All Partners 2023 - 2024

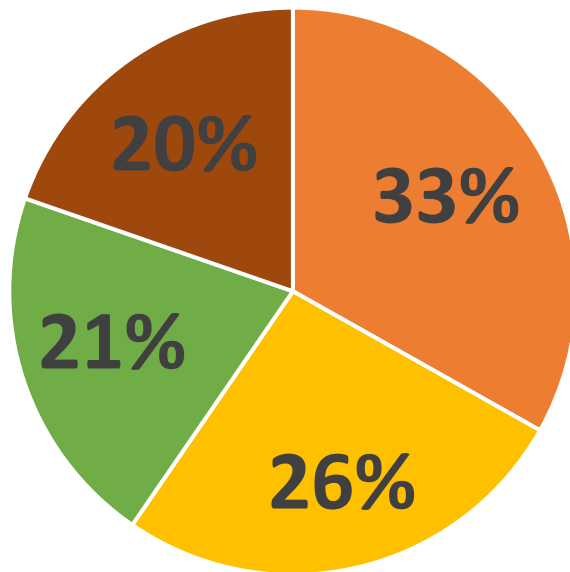


- Arson/Fire
- Breach
- Unauthorised Access
- Deception/Fraud
- Domestic
- Alarm Activation
- Criminal Damage
- Drug Related
- Traffic Incident
- Vehicle
- Other
- Weapon
- Police Request
- Suspicious Activity
- Theft
- Assault
- Concern for Welfare
- Anti Social Behaviour

# Footage Request Data

The CCTV Control Room recorded a total of 965 footage requests for the CCTV Partners cameras in 2023-24

Footage Requests



Stevenage East Herts Hertsmere North Herts

Partner	Footage Requests
North Herts	320
East Herts	255
Hertsmere	200
Stevenage	190

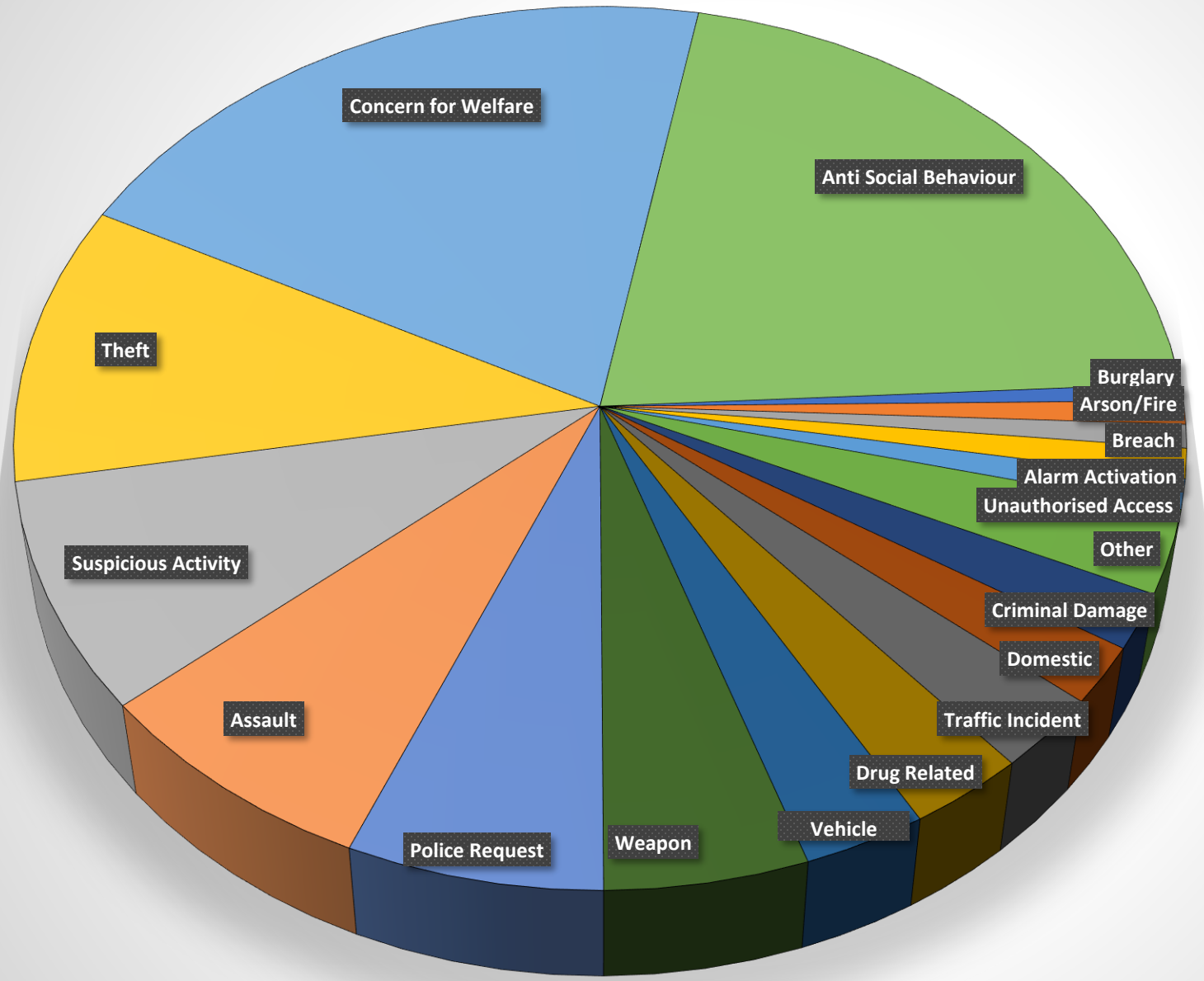
# Stevenage Incidents 2023-2024

- **All Stats relate to incidents in Stevenage including**
  - Town Centre
  - Neighbourhood Centers
  - Old Town
  - Residential Blocks

Category Name	No. of Incidents
Burglary	8
Arson/Fire	11
Breach	11
Alarm Activation	14
Unauthorised Access	14
Other	39
Criminal Damage	26
Domestic	27
Traffic Incident	35
Drug Related	38
Vehicle	40
Weapon	66
Police Request	83
Assault	96
Suspicious Activity	107
Theft	131
Concern for Welfare	261
Anti-Social Behaviour	271



# Stevenage Incident Category Split – 2023-2024



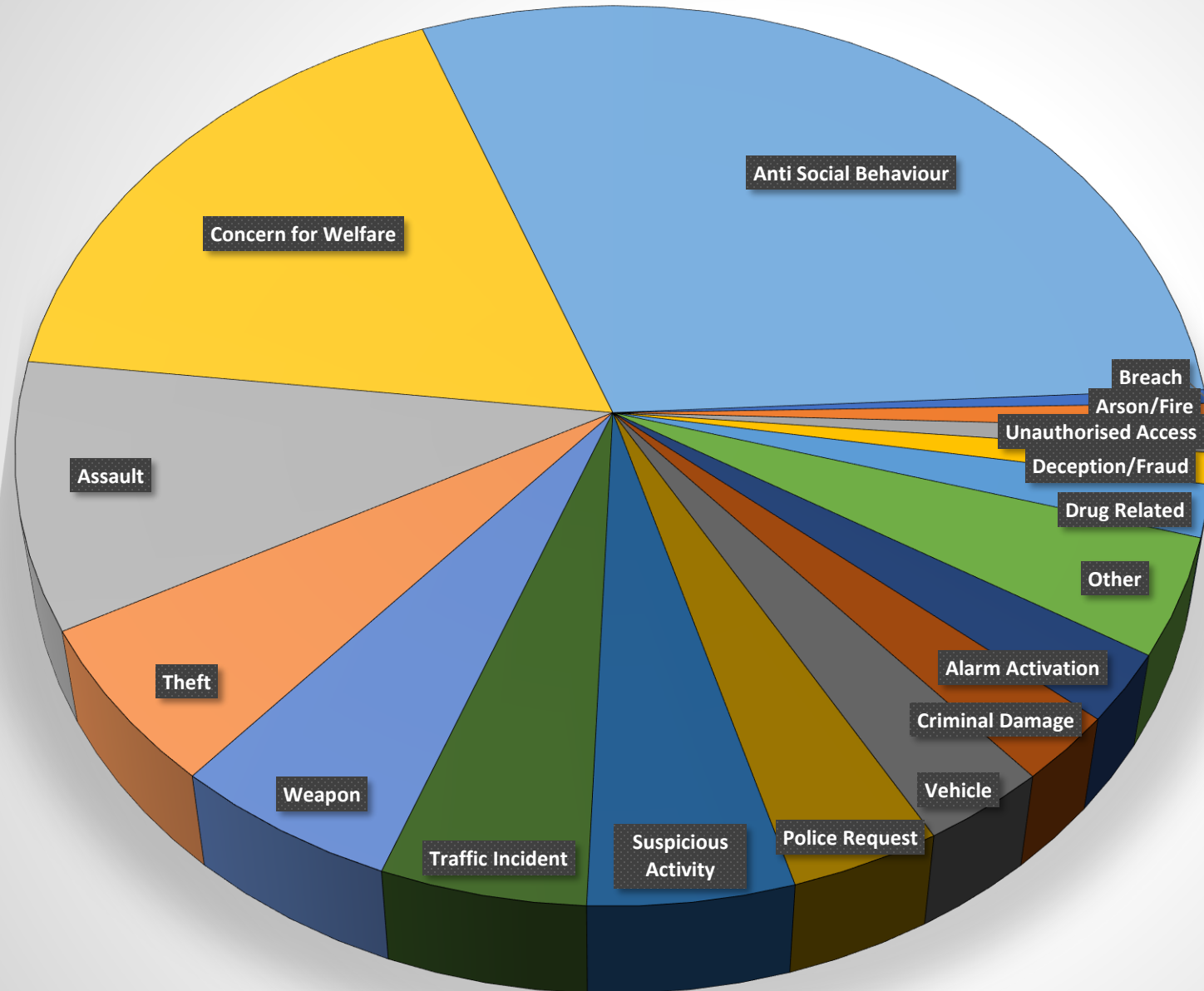
- Burglary
- Arson/Fire
- Breach
- Alarm Activation
- Unauthorised Access
- Other
- Criminal Damage
- Domestic
- Traffic Incident
- Drug Related
- Vehicle
- Weapon
- Police Request
- Assault
- Suspicious Activity
- Theft
- Concern for Welfare
- Anti Social Behaviour

# North Herts Incidents 2023-2024

- **All Stats relate to incidents in the towns of:**
- Hitchin
- Letchworth
- Baldock
- Royston
- Knebworth

Category Name	No. of Incidents
Breach	4
Arson/Fire	7
Unauthorised Access	7
Deception/Fraud	9
Drug Related	15
Other	34
Alarm Activation	20
Criminal Damage	20
Vehicle	25
Police Request	30
Suspicious Activity	41
Traffic Incident	41
Weapon	45
Theft	47
Assault	77
Concern for Welfare	140
Anti-Social Behaviour	239

# North Herts Incident Category Split – 2023-2024



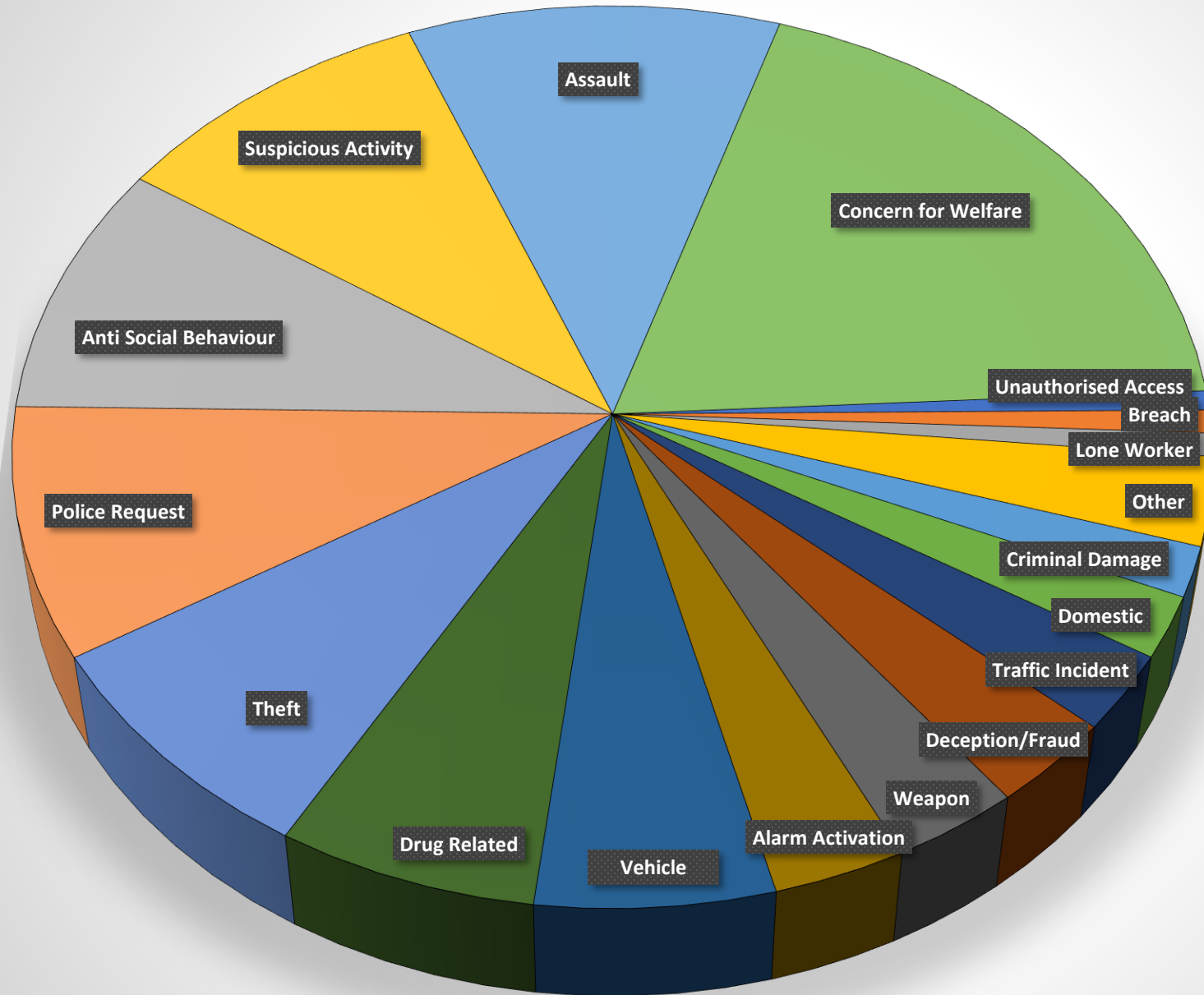
- Breach
- Arson/Fire
- Unauthorised Access
- Deception/Fraud
- Drug Related
- Other
- Alarm Activation
- Criminal Damage
- Vehicle
- Police Request
- Suspicious Activity
- Traffic Incident
- Weapon
- Theft
- Assault
- Concern for Welfare
- Anti Social Behaviour

# East Herts Incidents 2023-2024

- **All Stats relate to incidents in the towns of:**
- Hertford
- Ware
- Bishops Stortford
- Stanstead Abbots

Category Name	No. of Incidents
Unauthorised Access	5
Breach	6
Lone Worker	6
Other	23
Criminal Damage	13
Domestic	16
Traffic Incident	20
Deception/Fraud	23
Weapon	23
Alarm Activation	24
Vehicle	43
Drug Related	47
Theft	58
Police Request	65
Anti-Social Behaviour	66
Suspicious Activity	70
Assault	80
Concern for Welfare	140

# East Herts Incident Category Split – 2023 - 2024



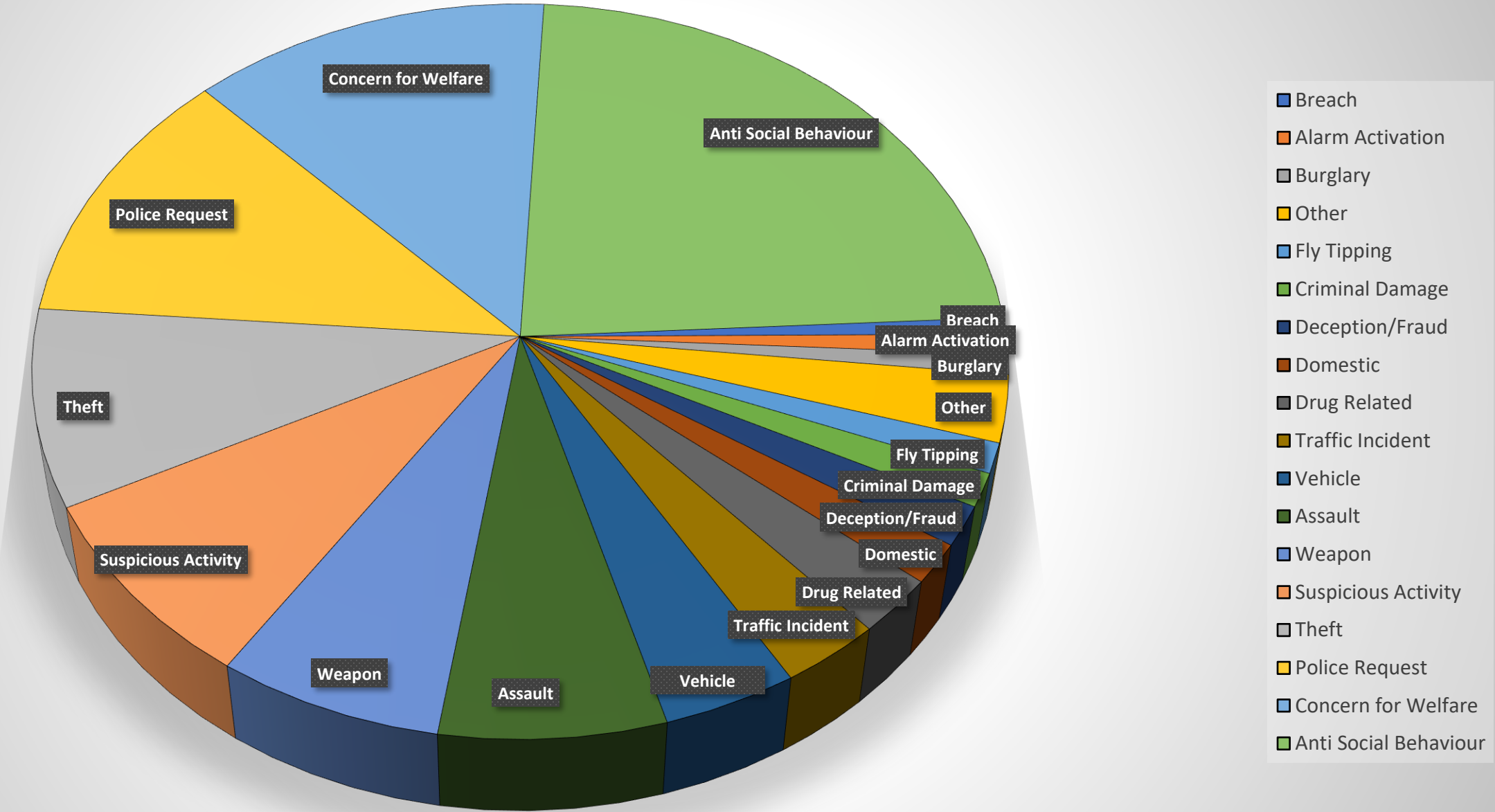
- Unauthorised Access
- Breach
- Lone Worker
- Other
- Criminal Damage
- Domestic
- Traffic Incident
- Deception/Fraud
- Weapon
- Alarm Activation
- Vehicle
- Drug Related
- Theft
- Police Request
- Anti Social Behaviour
- Suspicious Activity
- Assault
- Concern for Welfare

# Hertsmere Incidents 2023-2024

- **All Stats relate to incidents in the towns of:**
  - Borehamwood
  - Bushey
  - Potters Bar

Category Name	No. of Incidents
Breach	5
Alarm Activation	6
Burglary	6
Other	20
Fly Tipping	9
Criminal Damage	10
Deception/Fraud	12
Domestic	12
Drug Related	17
Traffic Incident	21
Vehicle	28
Assault	47
Weapon	47
Suspicious Activity	56
Theft	59
Police Request	79
Concern for Welfare	89
Anti-Social Behaviour	159

# Hertsmere Incident Category Split – 2023-2024



# Call Sources

The CCTV Control Room incidents come from a number of different sources as explained in this slide

**Controller:** the CCTV Controller has monitored this incident pro-actively

**Police Airwaves:** A call via the Police Airwaves Radio to the control room

**Police Control:** The Police Control Room Operator has called the CCTV Control Room via the telephone

**Town Link:** A call from a member of the Town Link or Pub Link Radio Scheme in the respective town.



# Partnership Incidents by Call Source 2023-2024

Source	Count
Controller	721
Police Airwaves	2152
Police Control	383
Town Link	310

